

# WHAT'S INCLUDED

## VIRTUAL DESKTOPS

Flat Price Per Desktop (Concurrent User Pricing Available)

RAM for Virtual Desktops

CPU for Virtual Desktops

Disk Space Per Virtual Desktop (Up to 80GB)

## SERVERS

Flat Price Per GB of Production Data Footprint

Price Per Virtual Server

RAM for Virtual Servers

CPU for Virtual Servers

## IMPLEMENTATION

No Risk Contract

Custom Implementation Plan

Migrate Existing Data

Setup & Implementation

## SECURITY

Advanced Anti-Malware Protection (Network, Applications, Files)

Segregated Firewall for Each Client

VPN Configurations

Security Information and Event Management (SIEM)

24 X 7 Security Operations Center

Multi-Factor Authentication

Geo-Fencing

## OPERATING SYSTEM

Operating System Licensing

Patching & Maintenance

Group Policy Management

Active Directory Management

## CONTACT US

(732)-455-9889

bbaker@tetherview.com

TetherView.com



**Tether**View

## COMPLIANCE

SSAE 16 Compliant Data Centers Patching & Maintenance

SOC Audit Report for TetherView Solution Included

Compliance/Security Assurance Included

Monthly Customized Compliance Report Included

RMM Tool (Management and Monitoring tool) Included

Single Pane of Glass Dashboard for all VMs Included

## ACCESS

Remote Connectivity Included

Full Mobile Application

PCoIP Connection Protocol

RDP Connection Protocol

Browser Connection Protocol

USB, Scanner and Printer Redirection

## INVESTMENT

White Glove Service

No Setup or Implementation

Performance Guarantee (No Charge for CPU, RAM or

Bandwith

Billing Does Not Commence Until User Acceptance

## CONTACT US

(732)-455-9889

bbaker@tetherview.com

TetherView.com

## BACKUP & CONTINUITY

Business Continuity

Data Migration

Full Hardware Redundancy

Full Data Redundancy

15 Snapshots Retained of Servers

5 Snapshots Retained of Desktops

Data Encrypted at Rest and in Transit

Offline Encrypted Backup Real-time File Level

Real-time Replication to Secondary Datacenter

Virtualization/Hypervisor Software and Management

## TRAINING & SUPPORT

End User & IT Technician Training

US Based Support Team

## COLLABORATION

Sync by TetherView - File Sharing/Collaboration Utility

Included

Sync Talk - Video Conferencing, Calls and Chat



**Tether**View